**CASE 3 – OPERATOR**

**C’ Phase**

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| **Trainee’s ROLE:** | **Professional, Child Psychiatrist, dedicated CAN-MDS Operator in Health Care Service where you work** |
| **History:** | Ms and Mr X are the parents of an 11 year old boy, Jack. They addressed you because of Jack’s unexpected behavioral changes: from a quiet boy he became argumentative, loud, and always opposing them. Moreover, he gets into fights at school and his behavior is generally becoming increasingly worse. They are concerned about him and believe that he needs professional help. |
| **SETTINGS:** | **Place:** Your office in the Health Care Service where you work  **Conditions:** Jack came to your office following a request from his parents to assess his behavioural changes  **When:** During the **second session** with Jack |

**Previous session:**

In your previous session, Jack had already discussed with you the reason why where he was in your office: ***“My parents suggested to have a discussion with you because they are concerned about how I feel – I feel sad sometimes and angry at other times and I often get into fights at school. My parents considered that it would be better to discuss it with you”***

**Current Session:**

In your effort to explore the reason for the sudden changes in Jack’s feelings & behavior, you asked him **if any specific person makes him feel bad**.

* ***Jack starts first the discussion***

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| **Exercise:** | **Please record the incident. The record is made in the context of a national surveillance system for child abuse and neglect.** |

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| **Instruction:** | **Try to collect the information for the data elements included in the “Incident Record\_Case 3\_Phase C” by using the e-CAN-MDS application.**  You have 15 min available. |

* **Before starting the recording, explain to the person who you are interviewing that you will ask some questions in order to record the case in the system currently in place, which is a necessary step for further administration of the case**

**Note**

**Take care in advance in order for each trainee to has access in a computer**

* with internet connection (in case that you are going to use the online application [www.can-via-mds.eu](http://www.can-via-mds.eu))
* with installed the CAN-MDS application (for single computer use)

**Provide each trainee in advance**

* with username and password for entering the e-CAN-MDS
* with the CAN-MDS Operator’s Manual and the CAN-MDS Data Collection Protocol

**Note:** Already available information from the 1st session

🡪Jack’s date of birth (May 5, 2003)

🡪School attendance (Regular attendance, fifth grade in elementary school)

🡪Family composition (Jack, mother, father)

🡪Primary care givers (biological mother and father, born in 1979 & 1975 respectively)